### NON-CIVIL SERVICE ANNOUNCEMENT

METROPOLITAN GOVERNMENT OF NASHVILEE HUMAN RESOURCES RECRUITMENT CENTER \*\*EQUAL OPPORTUNITY EMPLOYER\*\* (615) 862-6640

APPLICANTS ARE ENCOURAGED TO APPLY BY: March 22<sup>nd</sup>, 2024.

# Information Systems Applications Analyst 3 (Business Analyst)

OR-06 Salary: \$74,117.92

**<u>Position Description:</u>** Performs the technical and analytical duties involved in designing, testing, installing, and implementing software solutions.

<u>Education and Experience</u>: The candidate will have at least five years experience as a Systems Analyst in a software development environment. Must be very familiar with all phases of the project development lifecycle and be able to perform analysis and testing throughout all phases as required.

#### Preferred Knowledge/Skills/Abilities:

- The ability to thoroughly document current business process and perform gap analysis as required.
- The ability to elicit requirements and prepare all necessary technical documents.
- The ability to translate business needs and collaborate with developers throughout the development lifecycle.
- The ability to, and experience with, writing and maintaining test scripts.
- The ability to thoroughly test application functionality.
- Experience with creating training manuals.
- The ability to train managers and end-users.
- Exceptional communication skills with all skill and management levels of an organization.
- Excellent customer service skills.
- Working knowledge of Crystal Reporting.
- Working knowledge of Visio.

#### TO APPLY

## Email resume and cover letter to: jisjobs@jisnashville.gov

In Compliance with Tennessee Law, all applications are subject to Public Disclosure
Background checks will be conducted for JIS positions



Requests for ADA accommodation should be directed to:

ADA Coordinator Phone: (615) 862-6195